



## **Bartender | Job Description**

The Ivy Restaurant is currently hiring Bartenders to play a key role in contributing to our goals of creating an exceptional dining experience for our guests.

Located in the heart of the Thousand Islands overlooking the St. Lawrence River, the Ivy Restaurant was originally built in the 1800's and operated as a hotel, marina & fishing resort. Following extensive renovations in 2002, The Ivy Restaurant now offers a seasonal restaurant, event spaces, and the historic Coach House Ice Cream Shop. Exceptional hospitality is paired with thoughtfully prepared, seasonally inspired, fresh, and locally sourced menus. [www.theivyrestaurant.ca](http://www.theivyrestaurant.ca). The Ivy Restaurant is open as a dining destination seasonally from May to October. As such, our full-time employees are expected to commit to full-time plus hours in the busy season with reduced schedule in the 'off-season'. We value and promote work/life balance for all our employees.

### **We offer:**

- Above average compensation, and a generous portion of tip pool
- Subsidized, seasonal accommodation in the beautiful Thousand Islands, in Ivy Lea, Ontario
- Medical, dental and eye exam benefits for permanent, full-time employees
- Positive, supportive, and inclusive Team culture
- Staff meals

### **Bartender Requirements:**

- 2+ years of bartending experience
- Knowledge of cocktail design, mixing, garnishing, and serving drinks (Mixology Certification an asset)
- Computer literacy, Point of Sale (POS)
- Great time-management skills, attention to detail and able to multitask
- Great interpersonal, communication and active listening skills
- Good physical condition and lots of energy
- Smart serve certified
- Passion for great food and wine
- Have social awareness and discretion
- Positive, friendly attitude
- Ability to work professionally in a fast-paced environment Bartender

### **Responsibilities:**

- Provide excellent, timely customer service by preparing alcohol or non-alcoholic beverages for bar and restaurant guests
  - Interact with guests, take orders, serve drinks and food following the steps of service
  - Assess customers' needs and preferences and make recommendations
  - Mix ingredients to prepare cocktails
  - Plan and present bar menu, run feature cocktails
-



- Upselling drinks to maximize profits
- Educating customers on our menu concept and ingredients we use
- Check customers' identification and confirm it meets legal drinking age
- Serve guests responsibly to ensure they are safe
- Communicate with management of any problems that arise during service
- Cooperate and communicate with all serving and kitchen staff
- Adhere to all relevant health department rules/regulations and all customer service guidelines
- Restock and replenish bar inventory and supplies always rotating stock at the end of each shift
- Ensure daily/weekly cleaning and duty list is complete
- Assist with inventories as needed

Qualified candidates are welcome to apply with a cover letter and resume to [events@ivyleaclub.ca](mailto:events@ivyleaclub.ca). Please indicate 'Bartender' in the subject line.

---