



Server | Job Description

The Ivy Restaurant is currently hiring Servers to play a key role in guest satisfaction and contributing to our goals of creating an exceptional dining experience for our guests.

Located in the heart of the Thousand Islands overlooking the St. Lawrence River, the Ivy Restaurant was originally built in the 1800's and operated as a hotel, marina & fishing resort. Following extensive renovations in 2002, The Ivy Restaurant now offers a seasonal restaurant, event spaces, and the historic Coach House Ice Cream Shop. Exceptional hospitality is paired with thoughtfully prepared, seasonally inspired, fresh, and locally sourced menus. www.theivyrestaurant.ca. The Ivy Restaurant is open as a dining destination seasonally from May to October. As such, our full-time employees are expected to commit to full-time plus hours in the busy season with reduced schedule in the 'off-season'. We value and promote work/life balance for all our employees.

We offer:

- \$15/hour plus gratuities
- Subsidized, seasonal accommodation in the beautiful Thousand Islands, in Ivy Lea, Ontario
- Medical, dental and eye exam benefits for permanent, full-time employees
- Positive, supportive, and inclusive Team culture
- Staff meals

Server Requirements:

- 2+ years of experience as a Restaurant Server
- Experience with developing constructive working and interpersonal relationships with colleagues and customers
- Team player
- Great time-management skills, attention to detail and able to multitask
- Great interpersonal, communication and active listening skills
- Good physical condition and lots of energy
- Smart serve certified
- Passion for great food and wine
- Strong wine knowledge an asset

Server Responsibilities:

- Knowledge in the steps of service
 - Provide excellent customer service
 - Greet guests in a warm and welcoming manner
 - Make suggestions based on guest preferences
 - Take and serve food and drink orders
 - Up-sell when appropriate
 - Keep tables clean and tidy at all times
 - Deliver checks and collect payments
 - Cooperate and communicate with all serving and kitchen staff
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- Adhere to all relevant health department rules/regulations and all customer service guidelines
- Inform management of any issues during service
- Keep up to date with product knowledge
- Adhering to server checklist pre/mid/post service
- Take part in all food, wine, and cocktail tastings
- Clearing and setting tables to ensure a constant flow of section

Qualified candidates are welcome to apply with a cover letter and resume to events@ivyleaclub.ca. Please indicate 'Server' in the subject line.
